

# **AOA EYELEARN USER GUIDE**

Welcome to EyeLearn: The AOA's Professional Development Hub!

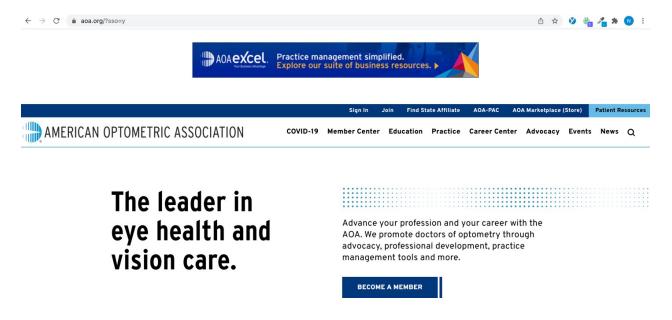
The AOA's member-exclusive, centralized education portal, EyeLearn, offers an expanding online catalog of educational modules, webinars and resources to help advance clinical proficiencies, the practice of contemporary optometry, and practice management for doctors of optometry, future doctors of optometry and paraoptometric staff.

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### **HOW TO ACCESS EYELEARN**

Users can access EyeLearn by navigating to <u>eyelearn.aoa.org</u> or navigating to <u>aoa.org</u>. After navigating to aoa.org, the user will be presented with the following landing page:

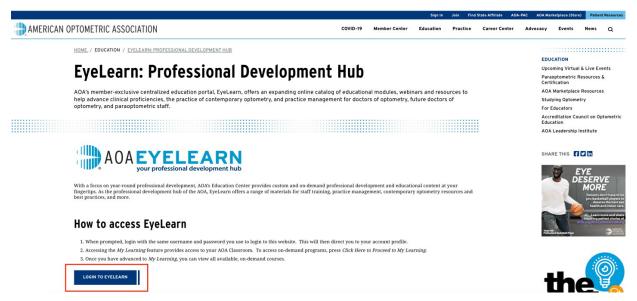


To Access EyeLearn from the AOA's dashboard, select the *Education* tab in the header at the top of the page. Next, select *EyeLearn: Professional Development Hub* from the dropdown menu.





Next, select the blue button labeled *LOGIN TO EYELEARN* under the *How to access EyeLearn* heading.



Note: EyeLearn login is the same as your AOA login; this is unique to you.

#### **EYELEARN DASHBOARD**

After logging in, users will be presented with the *EyeLearn Home Page*. From this landing page, users will have the ability to navigate to various areas within the system. There are five main tiles on the landing page, and each tile is a clickable button for users to access the most common areas in EyeLearn.

In addition to the five tiles, there is a task tool on the bottom right that displays upcoming webinars or courses that users are enrolled in with approaching deadlines.





Please note: Users may return to the AOA Home Page from any other page within the system by clicking the AOA EyeLearn logo on the top left.

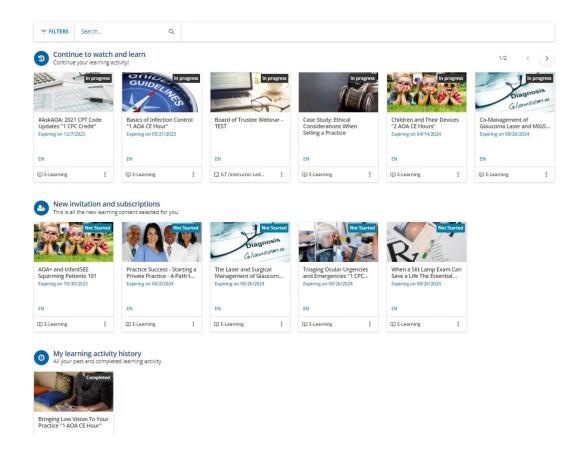


### **HOW TO ACCESS FEATURED CONTENT**

Users can access content that they have selected or content that has been selected for them by clicking on the *Featured Content* button. This will include *Continue to watch and learn, New invitation and subscription* and *My learning activity history*.







### **HOW TO BROWSE NEW CONTENT**

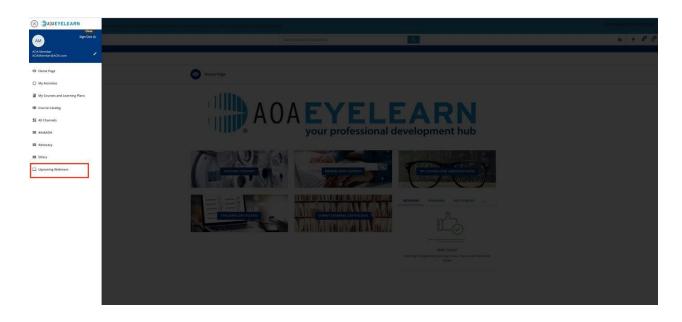
Users can browse the AOA's latest content by selecting the *Browse New Content* button.



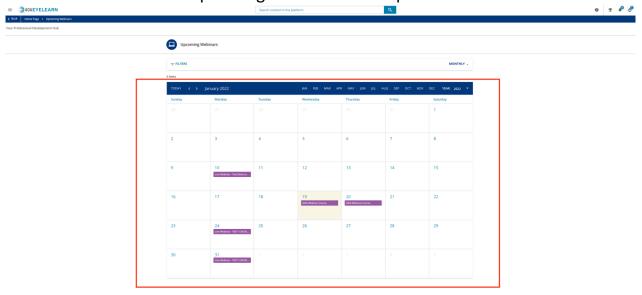


### **HOW TO BROWSE AND REGISTER FOR WEBINARS**

Users can access a calendar view of Upcoming Webinars by selecting the Menu icon at the top left of the page and selecting the *Upcoming Webinars* page.

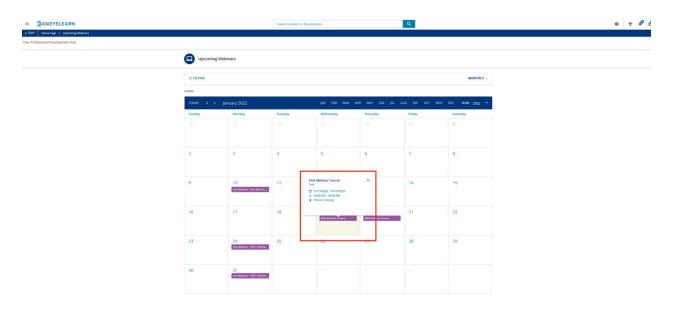


A calendar will list all upcoming webinars that users can enroll in. Webinar events will be listed on the day that the session takes place. Users can browse the current month or select upcoming months at the top of the calendar.

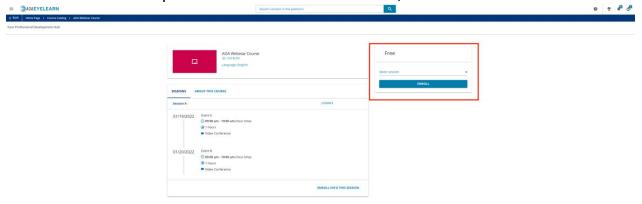




To enroll in a webinar session, click on the Webinar Name above the webinar session details, which include the time and date.



Next, the user will be presented with a page listing the webinar's session information. To enroll in the session, click the blue *Enroll* button on the right. Please note, if a webinar has multiple sessions, you will first need to select a session from the dropdown above the *Enroll* button, then click *Enroll*.



After enrolling in the session, the user will be presented with the following screen as confirmation that the user is successfully enrolled in the webinar session.



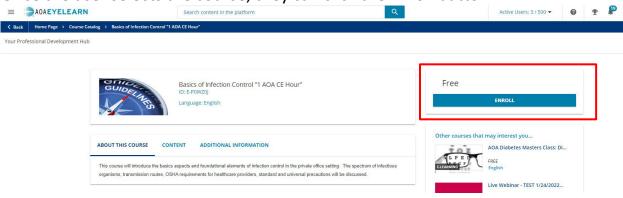
### **HOW TO ACCESS COURSES AND LEARNING PLANS**

By selecting the *Courses and Learning Plans* button, users can navigate to see all courses and learning plans in which the user is enrolled. This includes both courses and learning plans that are in progress and already completed.



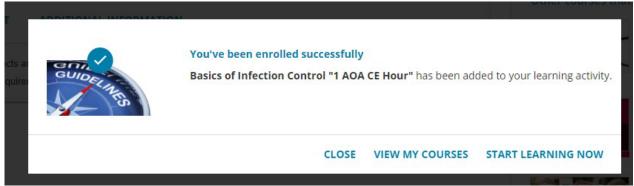
### **HOW TO START A COURSE**

Once the user selects the course, they can click the Enroll button.



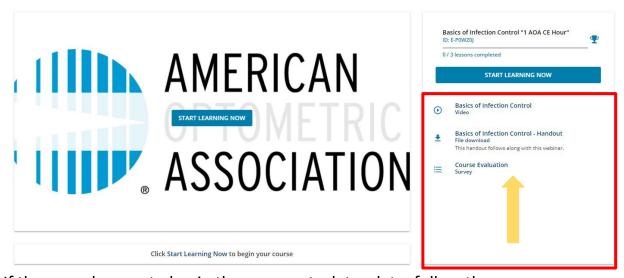


After the user has enrolled, a confirmation will populate on the screen and user can choose between the following: close, view my courses, or start learning now.



If user selects *Start Learning Now*, the user will see the following screen and should click the *Start Learning Now* button:

Note: The table of contents on the right-hand side indicates all the training materials associated within the course.



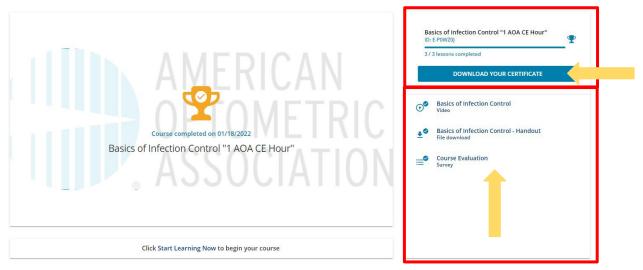
If the user chooses to begin the course at a later date, follow the same instructions as above.





Note: The user will not be able to fast forward or rewind until they have watched the webinar all the way through at least once. After the first completion, the user will be able to toggle through the video.

Upon completion of a course, the user will see the following image that includes check marks showing that each item has been completed. Full completion of the course includes the course survey. If applicable, the user will also need to complete and pass the assessment to earn credit.

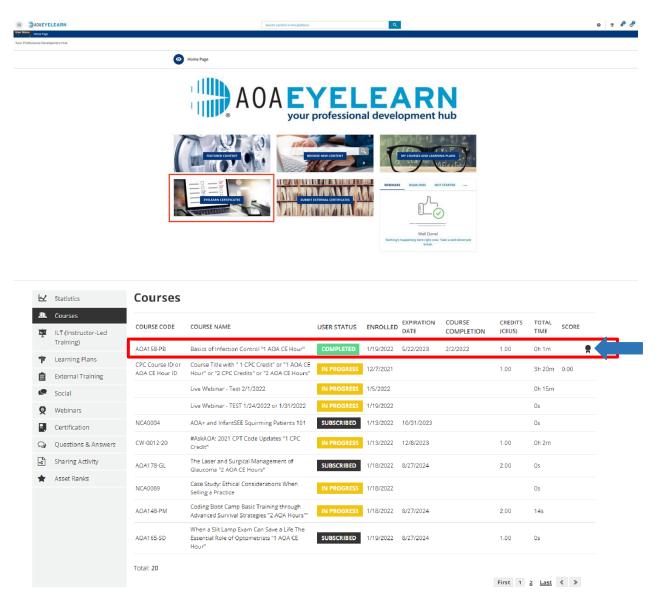


Note: The user could opt to download the certificate from the completed course. (See EyeLearn Certificates for alternative methods to download certificates)



# **HOW TO ACCESS AND VIEW EYELEARN CERTIFICATES**

Users can quickly access their certificates stored in EyeLearn by clicking on the *EyeLearn Certificates* button. This brings you to the *Courses/Certificates* tab; here you will see a list of all your courses. Users can download certificates by clicking the black award icon to the far right of the course.



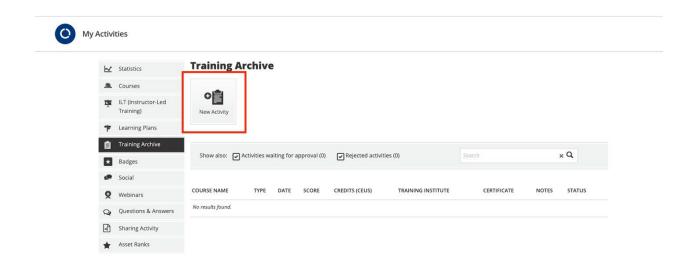


# **HOW TO SUBMIT AN EXTERNAL TRAINING CERTIFICATE**

Click the External Training Certificates button from the main landing page.

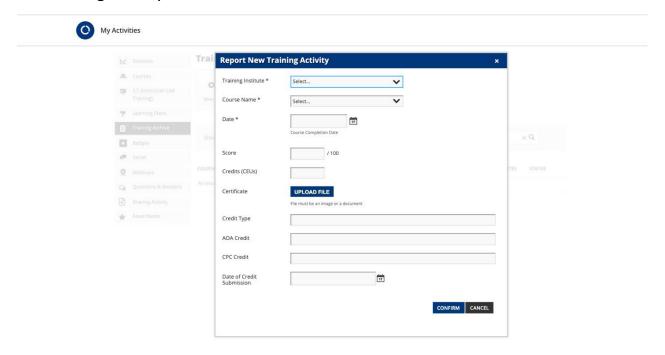


Next, select the New Activity button.





Next, input the certificate information. *Please note that the following fields are required: Training Institute, Course Name and Date.* Users can upload one (1) certificate file by selecting the blue *Upload File* button. If a user has multiple certificates to upload for one training activity, it is recommended to save the certificates together in one single file (such as a PDF) and upload that one file to the training activity.



To save the certificate record, click Confirm.

#### **HOW TO ACCESS YOUR MENU**

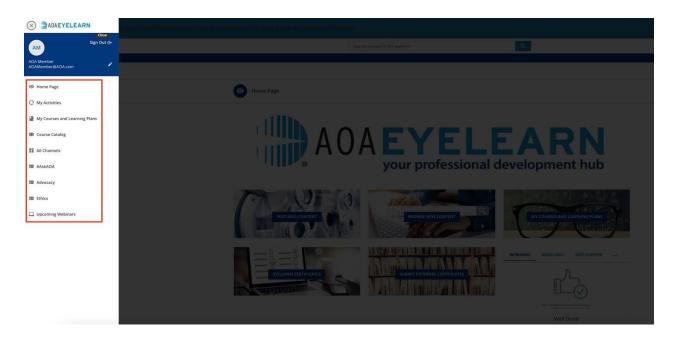
Users may access the main menu of options by clicking on the menu icon on the top left of the webpage.



Your Professional Development Hub

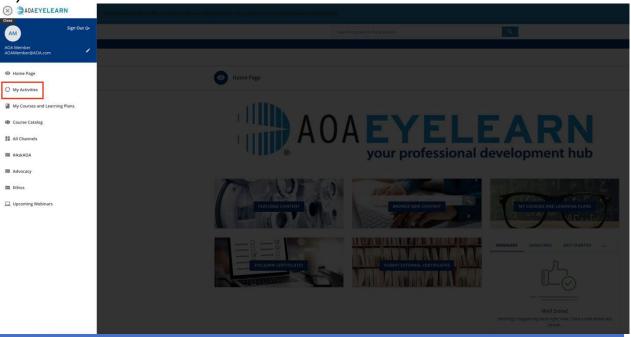


By clicking on the menu icon, users will see a list of other pages in the system that are accessible.



# **HOW TO ACCESS THE MY ACTIVITIES TAB**

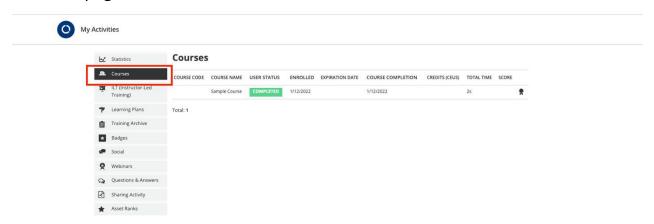
Users can check their user stats, course completion records and external training certificates in the *My Activities* tab by clicking on the menu icon and selecting the *My Activities* tab.



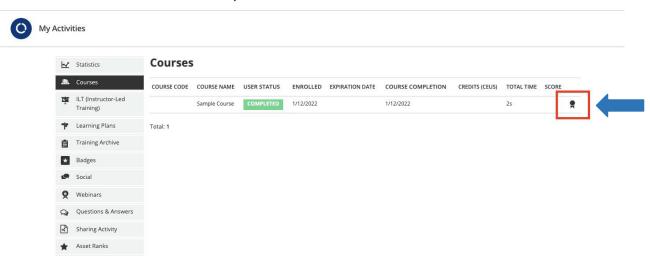


# **HOW TO DOWNLOAD CERTIFICATES FOR COMPLETED COURSES**

To download certificates for completed courses, users can navigate to the *My Activities* page from their menu and then select the *Courses* tab.



Completed courses that have certificates tied to them will have a black award ribbon icon on the far right of the course name under the *Courses/Certificates* tab. To download a certificate, click the black award ribbon icon.





### FREQUENTLY ASKED QUESTIONS

### What does Full Completion of a course mean in order to receive credit?

This includes completing all materials provided on the course table of contents. These items may include a combination of the following: Webinar/Video, Handouts, Course Survey and Course Assessment. The table of contents on the right margin of the course indicates what materials need to be completed.

#### What is an ILT?

Instructor-Led Training (ILT) is a course that is live and being led by a subject matter expert. This would be used in the case of a live webinar.

# What are the authorization codes and poll questions shown in some courses?

These two items do not pertain to the EyeLearn course to earn credit. They were used during a live or virtual event. You are only required to complete the material listed on that course's table of contents.

### Why can't I fast forward or rewind a course?

The user will not be able to fast forward or rewind until they have watched the webinar all the way through at least once. After the first completion, the user will be able to toggle through the video.

### Where are my earned EyeLearn credits prior to 2022?

Credits earned from 2018 to present will be found by clicking the *Submit External-Certificates* tile on the EyeLearn home page or clicking *My Activities* on your menu and navigating to the *External Training* tab. The credits earned prior to 2022 will be compiled into a transcript for each individual year. Credits earned prior to 2018 have expired and will not be transferred to the new EyeLearn platform. If there are additional questions about past certificates, please contact the AOA <u>Education</u> <u>Center</u>.



# **NEED MORE HELP?**

# **System troubleshooting tips:**

Please see below for supported desktop browsers for EyeLearn. The recommended browser for the system is Google Chrome.

Supported desktop browsers	Microsoft Edge Mozilla Firefox Google Chrome Safari
Supported operating systems	Microsoft Windows 8 (or higher) OSX (last two major releases) Most Linux Distributions
Supported operating systems for tablets (using the browser version of the desktop platform)	iOS 13 (or higher) Android 9.0 (or higher)
Browser settings	JavaScript must be enabled Third-party cookie must be enabled LocalStorage must be enabled TLS version: 1.2

For additional support or questions/issues regarding EyeLearn, please reach out to <a href="mailto:educationcenter@aoa.org">educationcenter@aoa.org</a>.

